



PENSION  
FUND

Get a

# CLEAR VIEW

A person in a blue jacket and dark pants is climbing a rope that runs vertically down the right side of the page. The person is positioned on the right side of the word 'VIEW' in the large 'CLEAR VIEW' text, appearing to be climbing the letter 'V'.

of your pension **online**   
for active members

## ePA – a window to your pension

ePA is an online window to your pension. ePA allows you to view your pension information when you want; 24 hours a day, 365 days a year.

And, as ePA is the same system used by ICI Pensions Services helpline, it means you can also view the most up-to-date information at any time of the day – all you need to do is login via the home page of the ICI Pension Fund Trustee website at **[www.icipensionfund.org.uk](http://www.icipensionfund.org.uk)**

## How it works

Start by logging into ePA via the link on the home page at [www.icpensionfund.org.uk](http://www.icpensionfund.org.uk). To access the site you will need your personal User ID and temporary password. Your User ID is **IClePA** followed by your employee number which can be found on your payslip.

When you first login you will be prompted to change your password to something more memorable by following the instructions on screen.

There are tools available to assist your navigation around the site. A handy user guide is available by clicking the 'Help' option online. You may also like to keep this leaflet as a reminder of what you can do on ePA.

# What can I do?

## Show me my...

- **pensionable pay history** – see how your pensionable pay has changed over your years of service.
- **expression of wish** – it is important to keep the details of who you would like to receive any benefits in the event of your death up to date. View who you currently have nominated as your beneficiary/beneficiaries; if you would like to change your beneficiary/beneficiaries, download a **nomination form** from ePA, complete it and return it to ICI Pensions Services (see back page for contact details).
- **transfer-in summary** – view any transfers in from previous pension schemes or arrangements.
- **personal details** – check your personal information to make sure it is correct.

The screenshot shows a web form titled 'personal details' from ICI Pensions Administration. The form contains the following fields:

Sex	MR	National Insurance No.	
Marriage	Y	Membership No.	
Partnership	Y	Payroll No.	
Member Number			
Date of Birth	DD/MM/YY	Widow Allowance %	
Married Status	Single		
Date of Marriage			
Current Employer			
State Pension Company	Y/N		
State Pension Fund	Y/N		
Pensionable Service	Y/N		
Other			

At the bottom of the form, it states: "If any of the details shown here are incorrect then please contact your local HR department."

## A problem with your personal details?

If any of your personal details shown are incorrect then please contact [People Services](#) to update your records.

## Now see for yourself...

Go to [www.icipensionfund.org.uk](http://www.icipensionfund.org.uk) now and benefit from having this new website as a tool for your retirement planning.

### Who to contact

ePA and the Trustee website should give you all the information you need on a regular basis. If your query isn't covered on the website, you can contact ICI Pensions Services:

**Address:** ICI Pensions Services

PO Box 545

Redhill

Surrey

RH1 1YX

**Tel:** 0800 916 8021

**Email:** [ICI@willistowerswatson.com](mailto:ICI@willistowerswatson.com)

