




PENSION  
FUND

Get a

# CLEAR VIEW

A person in a blue jacket and dark pants is climbing a rope that runs vertically down the right side of the page. The person is positioned next to the word 'VIEW' in the large blue text, appearing to be climbing the letter 'V'.

of your pension **online**   
for deferred members

## ePA – a window to your pension

ePA is an online window to your pension. ePA allows you to view your pension information when you want; 24 hours a day, 365 days a year.

And, as ePA is the system used by ICI Pensions Services helpline, it means you can view the most up-to-date information at any time of the day – all you need to do is login via the home page of the ICI Pension Fund Trustee website at **[www.icipensionfund.org.uk](http://www.icipensionfund.org.uk)**

## How it works

Start by logging in to ePA via the link on the home page at **[www.icipensionfund.org.uk](http://www.icipensionfund.org.uk)**. To access the ePA site you will need your personal User ID and temporary password. Your User ID is **IClePA** followed by your pension reference number which can be found on any communication from ICI Pensions Services.

When you first login you will be prompted to change your password to something more memorable by following the instructions on screen.

There are tools available to assist your navigation around the site. A handy user guide is available by clicking the 'Help' option online. You may also like to keep this leaflet as a reminder of what you can do on ePA.

## What can I do?

Show me my...

- **transfer-in summary** – view any transfers in from previous pension schemes or arrangements.
- **personal details** – check your personal information to make sure it is correct.

### A problem with your personal details?

If any of the personal details shown are incorrect then please write to ICI Pensions Services to update your records. Note that you cannot change personal details by phone or email; written correspondence will be required.

Please quote your name, pension reference or National Insurance number on all correspondence.

## Who to contact

ePA and the Trustee website should give you all the information you need on a regular basis. If your query isn't covered on the website, you can contact ICI Pensions Services:

**Address:** ICI Pensions Services

PO Box 545

Redhill

Surrey

RH1 1YX

**Tel:** 0800 916 8021

**Email:** [ICI@willistowerswatson.com](mailto:ICI@willistowerswatson.com)

## How much can I expect at retirement?

To get estimates of your expected pension when you come to retire, you can contact ICI Pensions Services (contact details are above).

This can be useful as you near retirement, helping you decide which option to take.

## Now see for yourself...

Go to ePA via the home page at [www.icpensionfund.org.uk](http://www.icpensionfund.org.uk) now and benefit from having this new website as a tool for your retirement planning.

