



Target Professional Services

It's important that we hold up-to-date information so we can pay members' benefits as they fall due and protect the Fund from fraud. To help us keep in touch with our members, we've appointed Target Professional Services ("Target") to perform regular checks on the address data we hold. As part of this process, if Target believe that you have moved, they may contact you to confirm some personal details before they give us your new address, so please don't be alarmed if they get in touch.

Representatives from Target will not ask you for your bank details and they will never turn up on your doorstep unannounced, so please do not let anyone into your home who you have not invited or who you do not know.

Who is Target Professional Services?

Target are established data validation and tracing specialists who work closely with Trustees of large pension schemes, financial institutions, and Government authorities. You can find information about Target on their website at www.targetprofessional.co.uk or you can ring them on **0800 988 1255**.

How will Target contact me?

If we've instructed Target to verify your new address, they will write to you asking you to phone them and complete a security check – an example of their letter is at the end of this announcement so you can see what to expect. On successful completion of their security checks, Target will give us your new contact details.

Some members can be quite tricky to find which may mean that Target need to perform a more in-depth trace. If this happens, Target may try to contact you via other methods, by telephone for example, if they locate a consented phone number.

Target sometimes use public databases to locate and/or verify a member's address.

Is there someone else we could contact if we do lose touch with you?

Some members have found it helpful to give the Trustee details of someone else (a close relative or friend) who we can contact if we're unable to get hold of them. Completing and returning an 'Alternative contact form' will reduce the likelihood that your pension payments are suspended because we've been unable to get in touch with you.

You can download an 'Alternative contact form' from the library and forms section of www.icipensionfund.org.uk or you can request a copy by calling the Fund Administrator on **0800 916 8021**.

Representatives from Target will not ask you for your bank details and they will never turn up on your doorstep unannounced.

Private and Confidential

<Title> <Forename> <Surname>
<Address Line 1>
<Address Line 2>
<Address Line 3>
<Address Line 4>
<Address Line 5>
<Postcode>



**PENSION
FUND**

<Date of issue>

Scheme Name: ICI Pension
Fund Target Ref: <***>**

Dear <Title> <Forename> <Surname>

Your ICI Pension – Action required

As you may have read in the 2020 edition of Pension News, issued to members of the ICI Pension Fund, we have been appointed by the Trustee of the ICI Pension Fund to assist them in checking that their member address records are accurate and up to date.

As part of our verification process, we need to speak to you to confirm that your details are correct. Please call us on Freephone number **0800 988 1255** or **+44 (0)1243 601333**. Our telephone lines are open Monday-Friday from 9am to 5pm (UK time).

When you call, you'll be asked to confirm your name and address, and partial details of both your National Insurance number and your date of birth.

Further information about Target and our work with the ICI Pension Fund can be found in the literature and forms section of the ICI Pension Fund website **www.icipensionfund.org.uk**.

I look forward to speaking with you.

Yours sincerely,

Signature
Target Professional Services (UK) Limited

www.targetprofessional.co.uk

Target Professional Services (UK) Ltd.
First Floor Offices
Unit 4 Ellis Square, Manor Road Selsey,
West Sussex
PO20 0AY



☎ +44 (0) 1243 601333
☎ 0800 988 1255

Email:
Info@targetprofessional.co.uk